



Delivery Information

Our Approach

We deliver our meals frozen at peak quality—ready for your freezer and to be finished fresh in your kitchen.

From our kitchen to yours.

Delivery Area

We currently deliver exclusively within **Zermatt**.

If you are unsure whether your address falls within our delivery area, please contact us at info@thelarder.ch.

Delivery Dates

You can select your preferred delivery date at checkout.

Orders must be placed before the specified cut-off time to qualify for your chosen delivery day.

Delivery Times

Delivery times are provided as a guide and may vary depending on local conditions.

While we aim to deliver within the indicated timeframe, delays may occur due to weather or operational factors.

On Delivery

Your order will arrive frozen in insulated packaging designed to maintain temperature during transit.

Please ensure that your meals are transferred to a freezer as soon as possible after delivery.

If You Are Not Home

If you are not available to receive your delivery, your order may be left in a safe place if authorised.



By selecting a safe place, you accept responsibility for the order once it has been delivered.

Failed Delivery

If delivery is not possible due to incorrect address details or lack of access, we reserve the right to charge for redelivery.

We are not responsible for delays or failed delivery caused by inaccurate or incomplete information.

Packaging

Our temperature controlled units are designed to keep your meals frozen during transit.

Storage on Arrival

All meals should be placed in your freezer immediately upon delivery and kept frozen until ready to use.

Contact

If you have any questions regarding your delivery, please contact us at:

info@thelarder.ch